### **MISSION**

As a quasi-judicial body, the Board's mission is to hear and rule on appeals from any person, aggrieved by a decision of an enforcing officer or any decision made by the Buildings and Safety Engineering Department where rigid enforcement could cause the appellant undue hardship.

### DESCRIPTION

The Board conducts investigations and public hearings to determine whether variances, exceptions or modifications of approved regulated uses of land will be in the best interest of the public and that the spirit and intent of the zoning ordinance is upheld.

The Board of Zoning Appeals primary role is to hear and decide appeals from and review any order, requirement, decision or determination made in the enforcement of the City of Detroit Zoning Ordinance. The Board has certain discretionary powers in making its decisions to comply with the powers granted to it by the local zoning ordinance and State Enabling Act. Any adjustment or reversal must conform to the provisions of the zoning ordinance and provide neighborhood and commercial stabilization

### **MAJOR INITIATIVES**

Several projects are underway to improve services: The department is working with the City Planning Commission to develop comprehensive amendments to the City's Zoning Ordinance. The department expects to complete recommendations by the end of December 2002.

The department has streamlined the procedures for processing each appeals case. An appeal, which was formerly heard within sixty (60) days, is now heard before the Board of Zoning Appeals within thirty (30) to forty (40) days after it is received.

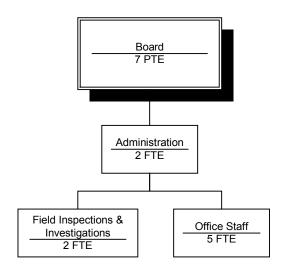
The department is using a new digital camera and proxima projector system to provide a first class visual presentation at Board of Zoning Appeals Public Hearings.

### PLANNING FOR THE FUTURE

The department is currently planning to work with the Information Technology Services Department to develop a computer database that will allow the Board of Zoning Appeals to improve the log-in, tracking and processing of documents relative to each Board case

The department is also planning for the adoption of the new City of Detroit Zoning Ordinance because it will result in additional responsibilities.

In the interest of improving the level of service, the department will develop a strategic plan, including both the level of service and staffing over a five-year horizon using ongoing performance measurement.



## PERFORMANCE GOALS, MEASURES AND TARGETS

Goals:	2000-01	2001-02	2002-03		
Measures	Actual	Projection	Target		
Make all zoning decisions necessary to					
assure that land use is congruent with the					
spirit and intent of the Ordinance:					
Cases appealed	234	250	250		
Make just decisions as they affect the					
applicant, people in the immediate vicinity					
of property and the general public:					
Zoning variance request processing					
from submission of application	30 days	30 days	30 days		
Respond to City Council and administration					
referrals:					
Referrals response time	10 days	10 days	7 days		
Develop recommendations for amendments					
to the Zoning Ordinance where appropriate					
and necessary:					
Revise City's Zoning Ordinance	N/A	June 2002	December 2002		
Enhance the quality of services to citizens					
and businesses through improved land use					
and planning technology:					
Percentage completed of computer					
upgrade	90%	95%	95%		

### **EXPENDITURES**

		2000-01			2002-03			
	Actual		2	2001-02 Mayor's		Variance		Variance
		Expense	F	Redbook	Budget Rec			Percent
Salary & Wages	\$	425,202	\$	554,575	\$ 510,070	\$	(44,505)	-8.03%
Employee Benefits		169,708		241,701	221,184		(20,517)	-8.49%
Prof/Contractual		(28,865)		45,000	42,750		(2,250)	-5.00%
Operating Supplies		7,191		10,942	10,795		(147)	-1.34%
Operating Services		81,694		98,177	101,658		3,481	3.55%
Capital Equipment		12,745		-	-		-	0.00%
Other Expenses		1,393		7,000	5,981		(1,019)	-14.56%
TOTAL	\$	669,068	\$	957,395	\$ 892,438	\$	(64,957)	-6.78%
POSITIONS		13		17	16		(1)	-5.88%

## REVENUES

	2	2000-01			2002-03			
		Actual	2	2001-02	Mayor's	,	Variance	Variance
	I	Revenue	F	Redbook	Budget Rec			Percent
Sales & Charges	\$	115,608	\$	112,000	\$ 120,000	\$	8,000	7.14%
TOTAL	\$	115,608	\$	112,000	\$ 120,000	\$	8,000	7.14%

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